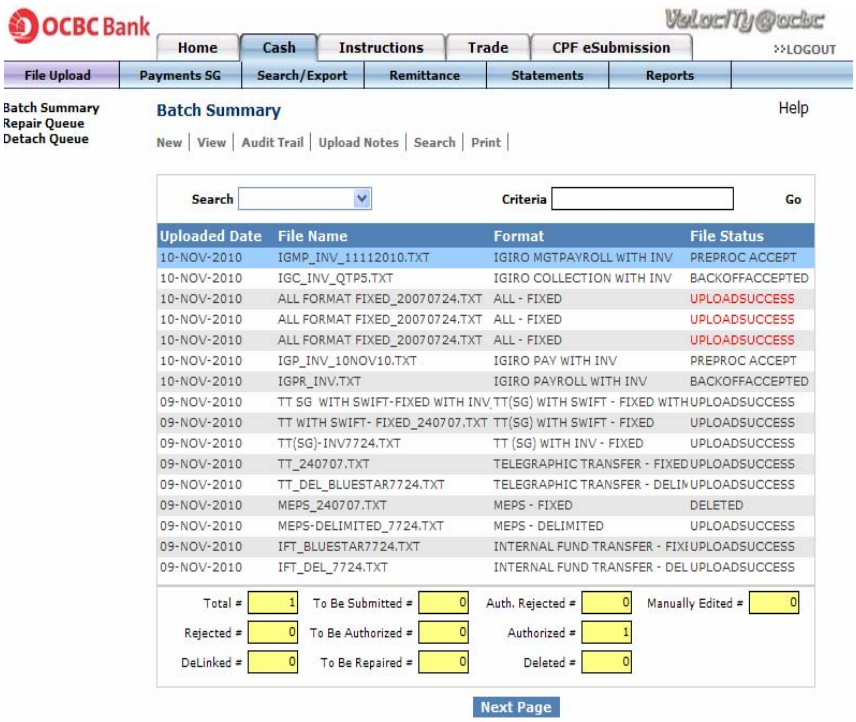
Certificate Renewal for End-to-End Data Encryption of Transaction Information (For file upload customers only)

Note: **End-to-End Data Encryption Feature temporarily unavailable for Mac OS Users**

In year 2010, we introduced a security enhancement to ensure end-to-end data encryption of the transaction information transmitted to the bank where you, as file upload customers encountered a pop-up window which prompted for acceptance of a trusted certificate from us.

As part of the annual certificate renewal process, you will be prompted again to perform a one-time acceptance of the certificate with effect from 2 June 2012.

How do I accept the new certificate?

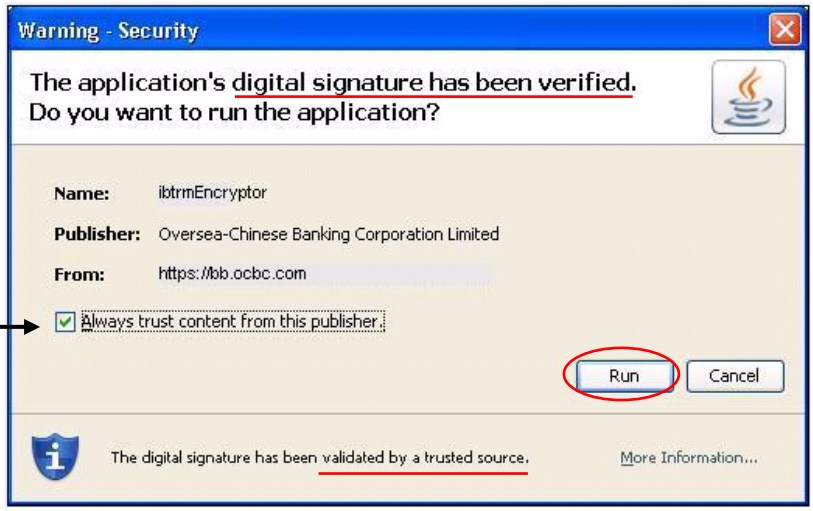


Images used are for illustration purpose only

Step 1:

Click on:

<Cash> ->
<File Upload> ->
<Batch Summary> ->
<New>



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When checked, you will not see this message prompt again when conducting subsequent file upload transactions.

Note: *This will only be applicable to the specific PC that you are using for your file upload. If this PC is reformatted or a different PC is used, you will have to accept the trusted certificate again.*

Step 2:

The message prompt will appear to inform you that the digital signature has been verified and validated by a trusted source.

Click on **<Run>**.

**** Please ensure that <Always trust content from this publisher.> is checked before proceeding***

Step 3:

Proceed with the usual for your file upload.

Complete the necessary fields to upload your file:

<File Name> and **<Format>**

Click on **<File Upload>**.

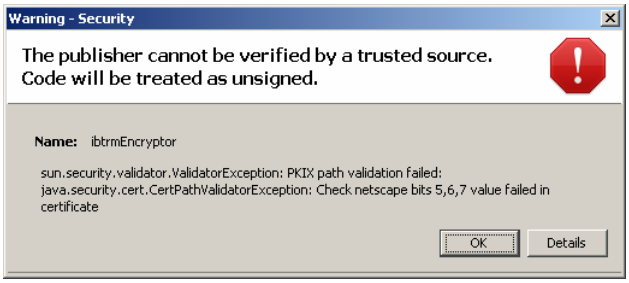
What if I do not accept the new certificate?

If you do not accept the trusted certificate by clicking on **<Cancel>**, you will encounter an error message and the file upload process will be aborted.

Note: *You will encounter the same error message if you try again to perform file upload transactions.*

You should click OK, logout, close all browsers and re-login to accept the new trusted certificate to proceed with the file upload.

Sample Error Messages



Images used are for illustration purpose only and screen format based on java V1.6