

# Certificate Renewal for End-to-End Data Encryption of Transaction Information (For file upload customers only)

Note: End-to-End Data Encryption Feature temporarily unavailable for Mac OS Users

In year 2010, we introduced a security enhancement to ensure end-to-end data encryption of the transaction information transmitted to the bank where you, as file upload customers encountered a pop-up window which prompted for acceptance of a trusted certificate from us.

As part of the annual certificate renewal process, you will be prompted again to perform a <u>one-time</u> acceptance of the certificate with effect from 2 June 2012.

## How do I accept the new certificate?

|   | Home         | Cash Ins                          | tructions       | Trade      | CPF eSub        | mission     |             | >>LOGOUT |                                    |
|---|--------------|-----------------------------------|-----------------|------------|-----------------|-------------|-------------|----------|------------------------------------|
| File Upload                                   | Payments SG  | Search/Export                     | Remittance      | St         | atements        | Report      | s           |          |                                    |
| latch Summary<br>Sepair Queue<br>Detach Queue | Batch Summ   | <b>ary</b><br>udit Trail   Upload | Notes Search    | Print      |                 |             |             | Help     | Step 1:                            |
|   | Search       |                                   |                 | Crite      | eria            |             |             | Go       | <u>Click and</u>                   |
|   | Uploaded Dat | e File Name                       |                 | Form       | at              |             | File Status |          | Click on:                          |
|   | 10-NOV-2010  | IGMP_INV_111                      | 12010.TXT       | IGIRO      | MGTPAYROLL      | WITH INV    | PREPROC AC  | CEPT     |                                    |
|   | 10-NOV-2010  | IGC_INV_QTP                       | 5.TXT           | IGIRC      | COLLECTION      | VITH INV    | BACKOFFACO  | CEPTED   | <cash> -&gt;</cash>                |
|   | 10-NOV-2010  | ALL FORMAT F                      | IXED_20070724.  | TXT ALL-   | FIXED           |             | UPLOADSUC   | CESS     | -Eilo Unload                       |
|   | 10-NOV-2010  | ALL FORMAT F                      | IXED_20070724.  | TXT ALL-   | FIXED           |             | UPLOADSUC   | CESS     |                                    |
|   | 10-NOV-2010  | ALL FORMAT F                      | IXED_20070724.  | TXT ALL-   | FIXED           |             | UPLOADSUC   | CESS     | <batch summary:<="" td=""></batch> |
|   | 10-NOV-2010  | IGP_INV_10N0                      | OV10.TXT        | IGIRC      | PAY WITH INV    |             | PREPROC AC  | CEPT     | <new></new>                        |
|   | 10-NOV-2010  | IGPR_INV.TXT                      |                 | IGIRC      | PAYROLL WITH    | INV         | BACKOFFACO  | CEPTED   |                                    |
|   | 09-NOV-2010  | TT SG WITH SI                     | WIFT-FIXED WITH | INV, TT(SO | ) WITH SWIFT -  | FIXED WITH  | UPLOADSUC   | CESS     |                                    |
|   | 09-NOV-2010  | TT WITH SWIFT                     | - FIXED_240707  | TXT TT(SO  | ) WITH SWIFT -  | FIXED       | UPLOADSUC   | CESS     |                                    |
|   | 09-NOV-2010  | TT(SG)-INV77                      | 24.TXT          | TT (Se     | 3) WITH INV - F | IXED        | UPLOADSUC   | CESS     |                                    |
|   | 09-NOV-2010  | TT_240707.TX                      | т               | TELEC      | GRAPHIC TRANS   | FER - FIXED | UPLOADSUC   | CESS     |                                    |
|   | 09-NOV-2010  | TT_DEL_BLUES                      | TAR7724.TXT     | TELEC      | BRAPHIC TRANS   | FER - DELIN | UPLOADSUC   | CESS     |                                    |
|   | 09-NOV-2010  | MEPS_240707                       | TXT             | MEPS       | - FIXED         |             | DELETED     |          |                                    |
|   | 09-NOV-2010  | MEPS-DELIMIT                      | ED_7724.TXT     | MEPS       | - DELIMITED     |             | UPLOADSUC   | CESS     |                                    |
|   | 09-NOV-2010  | IFT_BLUESTAR                      | 7724.TXT        | INTER      | NAL FUND TRA    | NSFER - FIX | UPLOADSUC   | CESS     |                                    |
|   | 09-NOV-2010  | IFT_DEL_7724                      | .TXT            | INTER      | NAL FUND TRA    | NSFER - DEL | UPLOADSUC   | CESS     |                                    |
|   | Total #      | 1 To Be Sul                       | bmitted #       | O Auth. R  | ejected #       | 0 Manual    | ly Edited # | 0        |                                    |
|   | Rejected #   | 0 To Be Aut                       | horized #       | 0 Aut      | horized #       | 1           |             |          |                                    |
|   | DeLinked #   | 0 To Be R                         | epaired #       | 0          | Deleted #       | 0           |             |          |                                    |

Images used are for illustration purpose only



|            | 3.4   |         |
|------------|---|---------|
| Name:      | Intrinencryptor                             |         |
| Publisher: | Oversea-Chinese Banking Corporation Limited |         |
| From:      | https://bb.ocbc.com                         |         |
| 🔽 Always t | rust content from this publisher.           |         |
|            | (   | Run Can |

When checked, you will not see this message prompt again when conducting subsequent file upload transactions.

**Note:** This will only be applicable to the specific PC that you are using for your file upload. If this PC is reformatted or a different PC is used, you will have to accept the trusted certificate again.

### Step 2:

The message prompt will appear to inform you that the digital signature has been verified and validated by a trusted source.

Click on **<Run>**. \* Please ensure that <Always trust content from this publisher.> is checked before proceeding

#### <u>Step 3:</u>

Proceed with the usual for your file upload.

Complete the necessary fields to upload your file:

<File Name> and <Format>

Click on <File Upload>.



## What if I do not accept the new certificate?



#### Sample Error Messages



If you do not accept the trusted certificate by clicking on **<Cancel>**, you will encounter an error message and the file upload process will be aborted.

**Note:** You will encounter the same error message if you try again to perform file upload transactions.

You should click OK, logout, close all browsers and re-login to accept the new trusted certificate to proceed with the file upload.

Images used are for illustration purpose only and screen format based on java V1.6